

# Callershelf.de - Cancellation Procedure and Cancellation Form

## **Right of Withdrawal**

If Caller's Help is delivered on data media, you have the right to revoke this contract within fourteen days without giving reasons.

The prerequisite is that the seal of the data carrier is not destroyed.

Please note the note below on "... delivery of digital content not on a physical data medium"!

The revocation period is fourteen days from the day of the conclusion of the contract.

To exercise your right of withdrawal, you must inform us

Manfred Stolt

Bergpflege 28

56218 Muelheim-Kaerlich

Germany

Fax: +49-(0)2630-528 30 67

Email : [info@callershelf.de](mailto:info@callershelf.de)

by means of a clear statement (e. g. a letter sent by mail, fax or e-mail) of your decision to withdraw from this contract. You can use the attached sample withdrawal form, but this is not mandatory

In order to maintain the withdrawal period, it is sufficient that you send the notice of the exercise of the right of withdrawal before the expiry of the withdrawal period.

## **Consequences of withdrawal**

If you withdraw from this contract, we shall refund to you all payments we have received from you immediately and no later than fourteen days from the date on which we received the notification of your withdrawal from this contract. For this refund we use the same means of payment as you used in the original transaction, unless otherwise expressly agreed with you; in no case will you be charged for this refund.

The sealed data carrier must be destroyed immediately.

## **Please note:**

The right of withdrawal expires in the case of a contract for the supply of digital content not on a physical data medium, if we have begun the execution of the contract after you have expressly agreed that we will begin the execution of the contract before the expiry of the withdrawal period and you have confirmed your knowledge that by your consent at the beginning of the execution of the contract, you will lose your right of withdrawal

You will find the sample withdrawal form on the next page.

If you want to withdraw from the contract, please fill out this form and send it back.

To:

Manfred Stolt

Bergpflege 28

56218 Muelheim-Kaerlich

Telefax: +49-(0)2630-528 30 67

Email : info@callershlp.de

- I hereby withdraw from the contract I have concluded for the purchase of Caller's Help.

- Ordered on (\*)/received on (\*):

- Name of customer(s):

- Address of customer:

- License name(s):

I confirm that I have destroyed the sealed and unopened media that I may have received.

\_\_\_\_\_

Signature of customer (only if communicated on paper)

\_\_\_\_\_

Date

\_\_\_\_\_

(\*) Delete as applicable.